

Membership from May 2023

Councillor Borda
Councillor Crissall
Councillor Harvey
Councillor Hulbert
Councillor Jarvis
Councillor Kavanagh
Councillor McHugh
Councillor Nobbs (Vice)
Councillor Perry
Councillor Winter (Chair)
Councillor Yarrow

Members = 11
Quorum = 3



Newmarket
TOWN COUNCIL

The Memorial Hall, High Street, Newmarket Suffolk CB8 8JP

You are hereby summoned to attend a meeting of the
COMMUNITY SERVICES COMMITTEE
to be held at
Memorial Hall, High Street, Newmarket, CB8 8JP
on **Monday 4th March 2024 at 7.15pm**
or following on from the Development and Planning
Committee meeting, whichever is the later time

A G E N D A

The meeting is held in public and the public are encouraged to attend and participate. Just occasionally matters such as contractual or staffing matters do have to be held in the confidential part of the meeting.

Members of the public and press may not orally report or comment about a meeting as it takes place if present at a meeting of the Council, but otherwise may:

- a. film, photograph or make an audio recording of the meeting;
- b. use any other means for enabling persons not present to see or hear proceedings at a meeting as it takes place or later;
- c. Report or comment on the proceedings in writing, during or after a meeting or orally after the meeting.

The Council will where possible facilitate such recording unless it is being disruptive. It will also take steps to ensure that children, the vulnerable and members of the public who object to being filmed are protected without undermining the broader purpose of the meeting

- 1) **Chair to read** fire safety notice and announce that proceedings may be filmed or recorded.
- 2) **Apologies** - To receive and accept apologies for absence
- 3) **Declaration of interests**
 - a) Councillors are invited to raise any declarations of interest concerning items on the agenda
 - b) To consider any requests for dispensation
- 4) **Minutes of previous meeting held 8th January 2024**
 - a) To consider and adopt the minutes, as a true record of the proceedings
 - b) To consider any matters arising
- 5) **Public participation** – an invitation to members of the public to make representations to Councillors.
Resolutions can only be made on items on the agenda
Rules of public participation: no person may speak for no longer than 3 minutes in total. The maximum time permitted for this item is 15 minutes. This is the only opportunity during the meeting, for members of the public to address Councillors.
- 6) **Accounts** – To receive and note the accounts for Community Services for the previous month
- 7) **Newmarket Cemetery**
 - a) **To approve new Cemetery Fees from 1st April 2024**
 - b) **To approve amended Cemetery Regulations from 1st April 2024**
 - c) **To consider the matter of memorial benches and alternative memorial options**
- 8) **Outside Services** – to receive a report regarding additional outside services contracts
- 9) **Correspondence**
- 10) **Date of next meeting 7th May 2024 at 7.15pm**

Signed: *CE Whitaker* Cathy Whitaker, Town Clerk

Date: 27th February 2024

To: Chairman and Members of Community Services Committee, Other Council Members, The Press

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Newmarket

TOWN COUNCIL

Minutes of a Meeting of the Community Services Committee **Held on Monday 8th January 2024 at 7:15 pm**

Attendance:

Councillor P Winter (Chairman)
Councillor J Borda
Councillor J Harvey
Councillor P Hulbert
Councillor J Jarvis

Councillor E Kavanagh
Councillor J McHugh
Councillor R Nobbs
Councillor S Perry
Councillor K Yarrow

Also Present: C Whitaker – Town Clerk, J Ashton – Minute Assistant and 1 Member of the Press.
Minute

C/24/01/1 Chairman to Read the Fire Safety Notice and Announce that Proceedings May be Filmed or Recorded

The Chairman opened the meeting and read out the fire safety briefing and confirmed that the meeting was being recorded.

C/24/01/2 Apologies for Absence

Apologies were received from Cllr Crissall.

C/24/01/3 Declaration of Member's Interests and to Remind Councillors of the Need to Keep up to Date Their Register of Member's Interests and to Consider Any Requests Received for Members Dispensation

None noted. There were no requests for dispensations.

C/24/01/4 To Receive and Confirm for Accuracy the Minutes of the Community Services Committee Meeting Held on Monday 6th November 2023 and Any Matters Arising

Members received the minutes of the Community Services Committee meeting held on 6th November 2023 and the following was agreed:

C/24/01/4.01 Resolved

That the minutes of the Community Services Committee meeting held on 6th November 2023 be adopted and signed as a true record by the Chairman of the Community Services Committee.

There were no matters arising.

C/24/01/5 Public Open Session

No members of the public were present.

C/24/01/6 To Receive the Accounts

The accounts for December 2023 were received and noted.

C/24/01/7 Speed Indicator Devices

Book number 14 2023 -2024

A report on the latest data from the SIDs was noted. The speeding hotspots will be raised at the next Police meeting.

C/24/01/8 Grass Cutting/Grounds Maintenance Review

The recent WSC review of services was discussed and the new plan was welcomed.

C/24/01/9 Correspondence

None noted.

C/24/01/10 Date of Next Meeting

Monday 4th March 2024 at the Memorial Hall.

Meeting closed at 7:20pm.

Signed _____ Date _____

Summary of Recommendations

Recommendation	Recommendation Wording
	No Recommendations

26/02/2024

Newmarket Town Council 2023-2024

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Detailed Income & Expenditure by Budget Heading as at 26/02/2024

Month No: 11

Committee Report M11 DRAFT Community Services

		Actual Current Mth	Actual Year To Date	Current Annual Bud	Variance Annual Total	Committed Expenditure	Funds Available	% Spent	Transfer to/from EMR
<u>Community Services</u>									
<u>200</u>	<u>Outside Services</u>								
1005	Misc Income	0	2,000	0	(2,000)			0.0%	2,000
	Outside Services :- Income	0	2,000	0	(2,000)				2,000
4029	General Equipment	0	1,270	500	(770)		(770)	254.1%	
4039	Vehicle Costs	0	5,607	7,700	2,093		2,093	72.8%	
4095	Assets Purchased	0	4,329	0	(4,329)		(4,329)	0.0%	
4326	Outside Services SLA	12,500	75,360	101,657	26,297		26,297	74.1%	
	Outside Services :- Indirect Expenditure	12,500	86,567	109,857	23,290	0	23,290	78.8%	0
	Net Income over Expenditure	(12,500)	(84,567)	(109,857)	(25,290)				
6001	less Transfer to EMR	0	2,000						
	Movement to/(from) Gen Reserve	(12,500)	(86,567)						
<u>201</u> <u>General Town Planting</u>									
1007	Sponsorship Income	0	4,830	5,200	370			92.9%	
1009	Roundabout Sponsorship	0	0	5,200	5,200			0.0%	
	General Town Planting :- Income	0	4,830	10,400	5,570			46.4%	0
4037	R&M - Grounds	0	1,580	6,000	4,420		4,420	26.3%	
4100	Seasonal Planting	0	4,088	3,968	(120)		(120)	103.0%	
4101	Hanging Baskets	0	3,878	3,875	(3)		(3)	100.1%	
4102	Sponsored Roundabouts	0	2,000	1,300	(700)		(700)	153.8%	
	General Town Planting :- Indirect Expenditure	0	11,545	15,143	3,598	0	3,598	76.2%	0
	Net Income over Expenditure	0	(6,715)	(4,743)	1,972				
<u>202</u> <u>Cemetery</u>									
1000	Burial Fees	0	18,576	29,000	10,424			64.1%	
1020	Interment(Ashes) Income	0	5,110	4,000	(1,110)			127.8%	
1021	Monumental Income	0	4,295	4,000	(295)			107.4%	
1022	Grave Space Purchase Income	0	10,989	15,000	4,011			73.3%	
	Cemetery :- Income	0	38,970	52,000	13,030			74.9%	0
4011	Rates	0	4,244	4,244	0		0	100.0%	
4012	Water Rates	23	339	1,150	811		811	29.5%	
4014	Electricity	96	1,269	1,600	331		331	79.3%	
4016	Cleaning	0	0	500	500		500	0.0%	
4035	Equipment	0	0	100	100		100	0.0%	

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Detailed Income & Expenditure by Budget Heading as at 26/02/2024

Month No: 11

Committee Report M11 DRAFT Community Services

	Actual Current Mth	Actual Year To Date	Current Annual Bud	Variance Annual Total	Committed Expenditure	Funds Available	% Spent	Transfer to/from EMR
4036 R&M - Buildings	0	121	8,055	7,934		7,934	1.5%	
4037 R&M - Grounds	500	23,996	22,000	(1,996)		(1,996)	109.1%	
4047 Grave Digging	0	6,790	11,500	4,710		4,710	59.0%	
4325 Cemetery SLA	0	9,038	12,063	3,026		3,026	74.9%	
Cemetery :- Indirect Expenditure	619	45,796	61,212	15,416	0	15,416	74.8%	0
Net Income over Expenditure	(619)	(6,826)	(9,212)	(2,386)				
<u>203 Disused Churchyards</u>								
4037 R&M - Grounds	0	4,030	4,000	(30)		(30)	100.8%	
Disused Churchyards :- Indirect Expenditure	0	4,030	4,000	(30)	0	(30)	100.8%	0
Net Expenditure	0	(4,030)	(4,000)	30				
<u>204 Memorial - War,Cooper,Tutte</u>								
4014 Electricity	27	102	200	98		98	50.9%	
4036 R&M - Buildings	0	2,763	1,000	(1,763)		(1,763)	276.3%	
4037 R&M - Grounds	4,176	7,888	1,000	(6,888)		(6,888)	788.8%	5,000
Memorial - War,Cooper,Tutte :- Indirect Expenditure	4,203	10,753	2,200	(8,553)	0	(8,553)	488.8%	5,000
Net Expenditure	(4,203)	(10,753)	(2,200)	8,553				
6000 plus Transfer from EMR	0	5,000						
Movement to/(from) Gen Reserve	(4,203)	(5,753)						
<u>205 Clocks</u>								
4014 Electricity	42	177	250	73		73	70.9%	
4036 R&M - Buildings	0	91	1,000	909		909	9.1%	
4177 Clock Tower Expenses	120	1,565	1,500	(65)		(65)	104.3%	
Clocks :- Indirect Expenditure	162	1,833	2,750	917	0	917	66.7%	0
Net Expenditure	(162)	(1,833)	(2,750)	(917)				
<u>206 Bus Shelters</u>								
4036 R&M - Buildings	175	905	2,000	1,095		1,095	45.3%	
Bus Shelters :- Indirect Expenditure	175	905	2,000	1,095	0	1,095	45.2%	0
Net Expenditure	(175)	(905)	(2,000)	(1,095)				
<u>207 General Town Maintenance</u>								
4037 R&M - Grounds	0	2,970	2,000	(970)		(970)	148.5%	

Detailed Income & Expenditure by Budget Heading as at 26/02/2024

Month No: 11

Committee Report M11 DRAFT Community Services

	Actual Current Mth	Actual Year To Date	Current Annual Bud	Variance Annual Total	Committed Expenditure	Funds Available	% Spent	Transfer to/from EMR
4092 Infrastructure	0	720	2,500	1,780		1,780	28.8%	
4108 Town Centre Regeneration	0	33,325	17,597	(15,728)		(15,728)	189.4%	27,967
4140 Dog Waste Collection/Disposal	0	947	850	(97)		(97)	111.4%	
General Town Maintenance :- Indirect Expenditure	0	37,963	22,947	(15,016)	0	(15,016)	165.4%	27,967
Net Expenditure	0	(37,963)	(22,947)	15,016				
6000 plus Transfer from EMR	0	27,967						
Movement to/(from) Gen Reserve	0	(9,996)						
208 Public Conveniences								
1181 Grant Received WSC	0	3,300	3,300	0			100.0%	
Public Conveniences :- Income	0	3,300	3,300	0			100.0%	0
4014 Electricity	571	1,046	500	(546)		(546)	209.1%	
4016 Cleaning	333	2,067	300	(1,767)		(1,767)	688.8%	
4036 R&M - Buildings	0	2,440	1,000	(1,440)		(1,440)	244.0%	
4046 Opening/Closing Costs	107	2,864	3,000	136		136	95.5%	
Public Conveniences :- Indirect Expenditure	1,011	8,417	4,800	(3,617)	0	(3,617)	175.4%	0
Net Income over Expenditure	(1,011)	(5,117)	(1,500)	3,617				
211 The Queens Statue								
1005 Misc Income	0	167	330	163			50.6%	
The Queens Statue :- Income	0	167	330	163			50.6%	0
4012 Water Rates	0	0	200	200		200	0.0%	
4014 Electricity	0	0	300	300		300	0.0%	
4037 R&M - Grounds	0	1,818	3,000	1,182		1,182	60.6%	
The Queens Statue :- Indirect Expenditure	0	1,818	3,500	1,682	0	1,682	51.9%	0
Net Income over Expenditure	0	(1,651)	(3,170)	(1,519)				
213 Public Realm								
4116 Town Maintenance	0	0	5,000	5,000		5,000	0.0%	
4117 Town Improvement	0	5,886	5,000	(886)		(886)	117.7%	
Public Realm :- Indirect Expenditure	0	5,886	10,000	4,114	0	4,114	58.9%	0
Net Expenditure	0	(5,886)	(10,000)	(4,114)				
215 Allotments								
1010 Allotment Fees	0	0	900	900			0.0%	
Allotments :- Income	0	0	900	900			0.0%	0

Detailed Income & Expenditure by Budget Heading as at 26/02/2024

Month No: 11

Committee Report M11 DRAFT Community Services

	Actual Current Mth	Actual Year To Date	Current Annual Bud	Variance Annual Total	Committed Expenditure	Funds Available	% Spent	Transfer to/from EMR
4037 R&M - Grounds	0	1,500	1,500	0		0	100.0%	
Allotments :- Indirect Expenditure	0	1,500	1,500	0	0	0	100.0%	0
Net Income over Expenditure	0	(1,500)	(600)	900				
<u>220 Studlands</u>								
4045 Street Lighting - Maint Cont	0	0	30,500	30,500		30,500	0.0%	
4052 Street Lighting - Repair	0	3,098	5,000	1,902		1,902	62.0%	
Studlands :- Indirect Expenditure	0	3,098	35,500	32,402	0	32,402	8.7%	0
Net Expenditure	0	(3,098)	(35,500)	(32,402)				
<u>308 Christmas</u>								
1005 Misc Income	0	2,700	0	(2,700)			0.0%	
Christmas :- Income	0	2,700	0	(2,700)				0
4310 Christmas Lights	0	15,660	16,000	340		340	97.9%	
4811 CP - Christmas Lights Infrast	0	3,339	2,500	(839)		(839)	133.6%	
4995 Budgeted Reserve Amount	0	0	1,000	1,000		1,000	0.0%	
Christmas :- Indirect Expenditure	0	18,999	19,500	501	0	501	97.4%	0
Net Income over Expenditure	0	(16,299)	(19,500)	(3,201)				
Community Services :- Income	0	51,967	66,930	14,963			77.6%	
Expenditure	18,669	239,110	294,909	55,799	0	55,799	81.1%	
Net Income over Expenditure	(18,669)	(187,142)	(227,979)	(40,837)				
plus Transfer from EMR	0	32,967						
less Transfer to EMR	0	2,000						
Movement to/(from) Gen Reserve	(18,669)	(156,175)						
Grand Totals:- Income	0	51,967	66,930	14,963			77.6%	
Expenditure	18,669	239,110	294,909	55,799	0	55,799	81.1%	
Net Income over Expenditure	(18,669)	(187,142)	(227,979)	(40,837)				
plus Transfer from EMR	0	32,967						
less Transfer to EMR	0	2,000						
Movement to/(from) Gen Reserve	(18,669)	(156,175)						

Proposed Cemetery Fees & Charges 2024-25

Fees and Charges 1st April 2024 approved by

Chair of Community Services Committee Date	Town Clerk Date
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Section 1 - Exclusive right of burial

Item	Charges 2023 -24	Physical neighbour average	Proposed charge 2024-25	% Increase on last years charge (Nearest round figure)	Rationale for over 5% increase/notes
Standard lawn type grave (50 years ERB)	£955.00	£1652.60	£1050.50	10%	To keep NTC competitive when fees benchmarked against neighbouring authorities.
Child (up to 12 years of age) grave (50 years ERB) Please note depth for one interment only	£150.00	N/A	£157.00	5%	The Government now run the Child Funeral Fund for Authorities to recover associated burial costs.
All Cremated remains earthen graves (25 year ERB)	£672.00	£1356.50	£700.00	4%	

Section 2 – Interments

Item	Charges 2023-24	Physical neighbour average	Proposed charge 2024-25	% Increase on last years charge	Rationale for over 5% increase/notes
Person 12 years + Standard lawn type grave (for depth 1 or 2)	£774.00	£1258.80	£851.40	10%	To keep NTC competitive when fees benchmarked against neighbouring authorities.
To dig the grave to triple depth	£126.00	N/A	£132.00	4.9%	
Child from the age of 13 months up to the age of 12 years	£100.00	£153.00	£105.00	5%	The Government now run the Child Funeral Fund for Authorities to recover associated burial costs.
Still born babies and babies up to 12 months old (including :NVF) Please note: depth for one interment only	£55.00	£220.00	£58.00	5%	
To prepare a grave to accommodate a coffin 6'10" and over in length or 30"and over in width	£84.00	£215.00	£88.00	5%	

Section 3 - Cremated remains interment fees

Item	Charges 2023-24	Physical neighbour average	Proposed charge 2024-25	% Increase on last years charge	Rationale for over 5% increase/notes
Interment of cremated remains in an earthen grave (either loose or in a casket)	£228.00	£207.67	£240.00	5%	
Interment of cremated remains in a coffin or burial casket to be buried at a full burial or for the second set of ashes when two sets are interred at the same time.	£114.00	£57.00	£120.00	5%	The fee is calculated by halving the standard fee for a cremation interment.

Section 4 - Memorial fees

Item	Charges 2023-24	Physical neighbour average	Proposed charge 2024-25	% Increase on last years charge	Rationale for over 5% increase/notes
Permit for right to install a new memorial on a lawn type grave	£218.00	£331.33	£228.00	5%	
Permit for right to add an inscription on an existing memorial	£78.00	£77.33	£80.00	3%	
Permit for right to install a child headstone 2ft or less	£75.00		£78.00	4%	The Government now run the Child Funeral Fund for Authorities to recover associated burial costs. Fees to remains the same to not abuse this scheme

Section 5 – Other charges

Item	Charges 2023- 24	Physical neighbour average	Proposed charge 2024-25	% Increase on last years charge	Rationale for over 5% increase/notes
Use of chapel	£84.00	£348.67	£85.00	1%	Currently the chapel is out of service.
Surrender of grave space	Buy back at half the ERB fee	N/A	Buy back at half the ERB fee	Refer to relevant ERB fee	Refer to relevant ERB fee
Transfer of Exclusive Right of Burial / Production of Statutory Declaration for lost deed	£63.00	£88.33	£70.00	11%	To keep NTC competitive when fees benchmarked against neighbouring authorities.
Exhumation	Double the current relevant interment fee	N/A	Double the current relevant interment fee	Refer to relevant interment fee	Refer to relevant interment fee
Administration fee for replacement tablet/ plaque (c/r, benches etc)	£10.00	N/A	£10.50 per item	5%	
Plaque (measuring 15x130mm)silver with black writing mounted on a metal backing and stake for tree or grave dedications.	£104.00	N/A	£108.00	4%	
Genealogy searches- Search of the grave/burial registers or database for 2 or more (up to 4) entries – not in connection with an upcoming interment	£30.00	N/A	£31.50	5%	
Certified copy of a burial/grave register entry (posted)	£10.00	N/A	£10.50	5%	

Notes:

Physical nearest neighbour used in this comparison are Chelmsford Borough Council, Norwich City Council, Ipswich Borough Council and West Suffolk Crematorium.



Newmarket
Town Council

Newmarket Town Council cemetery regulations **Effective from 1 April 202~~4~~3**

The foregoing Rules and Regulations will come into operation from 1 April 2023. All previous Rules and Regulations previously made by the council are hereby superseded. The council reserves the right from time to time to make alterations, additions or amendments to these Rules and Regulation specified herein. These rules and regulations will be reviewed at least once per year.

Introduction

We seek to observe the rights and choices of any individual wherever possible, ~~but to be fair to all~~, to keep everyone safe, to treat everyone equally and to maintain our cemetery to high standards we do need some regulations.

Everyone visiting our cemeteries needs to follow these regulations.

When we mention 'cemetery' in the regulations we are referring to Newmarket Cemetery at High Street, Newmarket.

Newmarket Town Council (referred to as 'the council' or 'we' in the regulations) is legally responsible for managing and controlling the cemeteries. The council authorises West Suffolk's cemetery manager to act with its authority and enforce the regulations.

To comply with the relevant laws, we run the cemeteries in accordance with the Local Authorities Cemeteries Order 1977, as amended by the Local Authorities (Amendment) Order 1986 as well as any regulations made by the Secretary of State.

If you have any questions about these regulations, please contact

Cemeteries Manager
West Suffolk House
Western Way
Bury St Edmunds
Suffolk
IP33 3YU

Email: cemetery.services@westsuffolk.gov.uk

Website: <https://www.westsuffolk.gov.uk/>

Phone: 01284 757068



Newmarket Town Council

General

Opening times

1. The cemeteries are open daily to visitors. We display the times on notices at the cemetery gates and on our website: www.westsuffolk.gov.uk/cemetery

Note: Opening times will change according to the seasons.

Rights of use or admission

2.
 - a. We reserve the right to:
 - close or limit access to the cemeteries when necessary; and
 - withdraw the use of the cemeteries from any person or organisation.
 - b. You may bring dogs into the cemeteries, but they must be kept on a short lead and remain under your control at all times.
 - c. Dog fouling is prohibited.
 - d. Only vehicles associated with a funeral cortege, or those displaying a valid disabled parking permit ('blue badge') may enter the cemeteries. Any vehicle entering must be:
 - driven slowly keeping to the 10mph limit;
 - kept to the main roadways; and
 - parked in a way that does not inconvenience visitors or staff.
 - e. Cycling, scootering, and skateboarding is prohibited in any part of the cemetery; users of these modes of transport should dismount at the gate.
 - f. No consumption of alcohol may take place within the cemetery. Anyone under the effects of such substance will not be admitted or may be asked to leave.

Fees

3. All fees for interments and memorials applications are payable in advance. If a stakeholder has a financial account set up with West Suffolk Council then an invoice will be raised and sent. Alternative Ppayment is with a debit or credit card or a bank transfer in conjunction with an invoice number; we do not accept cash or cheques as a form of payment. All new customers need to contact the Cemeteries Office to set up an account for payments.



Newmarket Town Council

4. All cemetery fees and charges are reviewed annually and are displayed on both the Council and West Suffolk's website:
https://www.westsuffolk.gov.uk/Births_and_deaths/cemeteries.cfm

Exclusive right of burial

5. At the time of the interment you may buy an ~~E~~exclusive ~~R~~right of ~~B~~burial (ERB) in a grave for an agreed period of time. The purchase will be subject to you paying the appropriate fee and completing the relevant application form, which needs the signature of the proposed owner (who then becomes the deed holder). The ~~ERB exclusive rights of burial~~ vary between grave types. The pre-purchasing of any graves (either full burial or cremated remains) in Newmarket Cemetery is not permitted.
6. The ~~ERB exclusive right of burial~~ deed holder is entitled to decide who is buried in the grave and whether a memorial can be erected on it (once the relevant fee is paid and the council has given permission).
7. ~~On the fifth anniversary of the purchase we may offer the deed holder the opportunity to buy an extension of another five years, bringing the exclusive right of burial back to its original term. At any point during the lease period the ERB holder may apply to extend the lease of a full burial grave, bringing the ERB back to its original term or increase it, but not to exceed 100 years. This is subject to the appropriate fee being paid.~~
8. The exclusive right of burial relating to cremation vaults and cremation earthen plots may at any time be extended for a further 25 years subject to the appropriate fee being paid.
9. Our policy is to excavate graves to the maximum depth available. With regards new graves we will initially aim to excavate them to a depth of 2.1375 metres (approximately 79ft). This will enable the grave to accommodate ~~two~~three interments. ~~Requests can be made to dig the grave to 2.75 meters (approximately 9ft) subject to accessibility and ground stability.~~ The council cannot be held responsible if, due to factors outside our control, the grave cannot hold the full number of interments.
10. We will allocate new graves in strict rotation. We will try to meet the wishes of applicants who buy grave spaces if it is practical to do so, subject to the council's approval and payment of the appropriate fee.
11. The council keeps plans and records of graves which visitors may view, by appointment, during normal office hours.
12. When the exclusive right of burial period comes to an end the buyer (or his or her heirs or successors who have become the deed holder) will have the option of renewing that right, subject to any restrictions which may be in force at that time.
13. ~~ERB~~Deed-holders will need to apply to renew ~~the lease the exclusive right of burial~~ within 12 months of the previous grant finishing.



Newmarket Town Council

14. The council may grant a renewed right of burial to another person if the exclusive right of burial grant period has finished, and nobody has informed us that they want to renew it. Before we do this, we will where possible, notify the previous owner (or his/her personal representative) to give them the option to renew it.
15. Where no interment has taken place in the grave, the owner of the ~~E~~exclusive ~~R~~right of ~~B~~burial may surrender it to the council. We will pay the owner an amount which is in proportion to the number of years remaining for the ~~ERB~~exclusive-right-of-burial. We will not make a payment if the ~~ERB~~exclusive-right-of-burial has lapsed or finishes within ten years.
16. If the council gives permission, the owner of an ~~exclusive-right-of-burial~~ERB may transfer it to another person if he or she provides satisfactory evidence of ownership. The owner must register the transfer in the cemetery's records, have the deed of grant of right of burial endorsed by the council and pay the appropriate transfer fee. The number of ~~ERB~~deed holders which can be entered onto each Deed of Grant is restricted to a maximum of two persons. When one ~~ERB~~deed holder dies the remaining ~~deed~~ holder will then become the sole ~~ERB~~deed holder of the grave. Where a family dispute results in a stalemate and relevant consents are withheld, the ownership cannot be transferred. This can only be resolved if the various next of kin reach an agreement, possibly with the mediation of a solicitor or other parties. It is not the responsibility of the Council cemeteries service to facilitate this this action.
17. Provided that there is sufficient room and subject to receiving consent from the Cemeteries Manager cremated remains can be interred in any adult grave in the cemetery for which you have the ~~ERB~~exclusive-right-of-burial. No adult interments, either full or cremated remains can be interred into the grave of a child or baby unless the child or baby was interred into a full adult grave and the appropriate adult ~~ERB~~exclusive-right-of-burial fee was paid.
18. Ownership of the ground does not at any time; pass from the control of the council.
19. Before the reopening of a purchased grave the ownership ~~of the~~for ~~ERB~~ exclusive-right-of-burial-must be proven ~~by producing the deed document.~~ -

Coffins and caskets

20. To help us all respect the environment, all bodies ~~and cremated remains~~ entering the cemetery for burial must be contained in a coffin/wrapping/~~casket~~ made of a perishable material bearing the full name, age, and date of death on it. Alternative coffin/~~casket~~ materials maybe considered subject to prior written agreement by the Cemeteries Manager. ~~No~~Any type of metal coffin or casket is not permitted. A coffin or casket which is 6 feet 10 inches or over in length or 30" or over in width will be regarded as extra large and will be liable to additional fees. .

Interments



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21. You can apply for a burial by contacting the Cemeteries Service (contact details are shown in the introduction section of this document). The service operates from 9am to 5pm, Mondays ~~(apart from bank holidays)~~ to Fridays ~~(apart from Bank holidays)~~. You must deliver a completed interment notice, the burial order, the Coroners burial order or the certificate of cremation and the Deed of Grant to the cemeteries office at least two clear days before the interment (excluding Saturdays, Sundays, and ~~B~~bank holidays), unless alternative arrangements have been agreed with the Cemeteries Manager
22. If the burial is being arranged by a funeral director all coffin, casket and grave sizes must be sent to the Cemeteries Office in writing by them. Verbal instructions will not be accepted from families or funeral directors
23. Interments normally take place between Mondays and Fridays beginning at 9.30am. From 1 April to 30 September the latest time for a new grave of double or triple depth during this period is 3.15pm, ~~for reopening (to single depth) is 3.30pm~~ and for the interment of ashes the latest time is 4pm. During the months 1 October to 31 March the latest time for a new burial grave interment is 2pm, ~~for the reopening of a grave (to single depth) 2.15pm~~ and for the interment of ashes 2.45pm
24. The interment fee includes the excavation and preparation of the grave, matting and attendance by cemetery staff and backfilling on the day of service. The fee also includes all administration, entries into the burial registers and onto the burial database. The fee does not include the removal or reinstating of any memorial (whether the memorial belongs to the grave to be opened or other graves within the area which need to be removed to provide access), planting, shrubs, or trees. The cost of any of these actions must be covered by the applicant. An estimate of the cost would be provided by the cemeteries office before the work could be undertaken.
25. The time booked for a funeral is the time the cortege is due to arrive at the cemetery. If the Funeral Director or person in charge of the funeral is later than the appointed time, he or she must act under the direction of the cemetery manager (or his or her representative) as to when the funeral service may proceed. If the cortege arrives at the cemetery earlier than the booked time, the Funeral Director is not to proceed to the grave or begin to the interment without the presence of the cemetery manager (or his or her representative). The cortege is to wait in the pre-arranged location to be escorted to the grave.
26. The council will not open a grave covered by an ~~ERB~~exclusive right of burial without the written permission of the registered owner unless the burial is to be that of the registered owner.
27. We will need to see and verify the deed document before a grave is re-opened. If the deed is lost or mislaid, then a statutory declaration must be made before the interment takes place.
28. We must receive the registrar's certificate for disposal or coroner's order for burial before any burial can take place.



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We will require a medical practitioner, midwife, or nurse's certificate if the interment is for a non-viable foetus.

29. We reserve the right to delay or reschedule a funeral if any burial area or excavated grave becomes unstable or dangerous due to severe weather, other naturally occurring instances or an act of God.
30. The responsibility for providing enough bearers to carry the coffin from the hearse to the grave or plot (whether mourners are present or not), rests with the funeral director or person arranging the funeral.
31. Once we have a notice of interment, we reserve the right to instruct a local memorial mason to remove any existing memorial to allow the grave to be excavated. The applicant will pay the cost of removal and reinstating of all effected stones.
32. We reserve the right of passage over all graves and to have any grave temporarily covered whilst carrying out excavations. Such covering may comprise of boxed platform, or similar, onto which excavated soil may be placed prior to a burial in an adjacent grave. We also reserve the right to move memorials to allow access to a grave. The memorials will be returned to their original positions and any disturbed neighbouring graves made tidy as soon as possible after the burial.
33. Only the council can authorise or employ people to prepare graves.
34. Council staff are not permitted to accept tips.
35. A council representative will be present at all interments to make the final checks to ensure the funeral is completed lawfully.
36. During a funeral (or before) we have the right to exclude those who are not mourners, or not officially connected with the funeral.
37. Newmarket Cemetery contains a children's grave section. We do not permit the interment of adults in children's graves in the children's section. Financial assistance is available from Central Government to families who have lost a child (under the age of 18) to allow choice with regards to burial and memorial options. Information and advice can be given by the Cemetery Manager.
38. Persons authorised by the council will normally carry out the back filling of any grave. However, if relatives and friends wish to do so, permission must be sought from the cemeteries office and the back filling must be carried out under the direction of a member of cemeteries staff or another authorised person. A risk assessment must be completed by the funeral director and sent to the cemeteries office at least two working days before the interment takes place

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Management of memorials



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39. We will give you the correct form to complete if you wish to apply for permission to erect a memorial, add an inscription or carry out any other work on a memorial including refurbishment, cleaning or like for like replacement. The form will include:
- name and address of the memorial mason who will carry out the work.
 - material and measurements of the memorial.
 - details of inscription and a diagram of the proposed memorial, including fixing methods; and
 - full names and signatures of the registered grave owner/s to give permission for the work.
40. Issuing a permit to work confirms that approval for any such application is given. The applicant must not start any work until they have a permit. We will give permission if the work undertaken fully complies with the details specified within the application form, the British Register of Accredited Memorial Masons (BRAMM) or National Association of Memorial Mason's (NAMM) schemes and the requirements of these regulations.
41. You may be required to remove any work that you do, or any memorials or kerb sets – and pay all the costs of removal – if these do not comply with the cemetery regulations.
42. All memorials must be erected in accordance with BS8415 and the National Association of Memorial Mason's (NAMM) or the British Register of Accredited Memorial Masons (BRAMM) Code of Practice current at the time of installation. The owner of the exclusive right of burial is responsible for keeping the memorial in a good and safe condition. The manager is permitted to instruct removal of any memorial that becomes unsafe or is otherwise dilapidated.
43. All memorial mason companies who work within the cemeteries must be registered with the British Register of Accredited Memorial Masons (BRAMM) or National Association of Memorial Mason's (NAMM). Fixing teams will contain at least one mason in possession of a BRAMM or NAMM fixer's licence. At all times memorial fixing teams will operate in accordance with the BRAMM or NAMM scheme and these regulations.
44. We do not permit any kerb sets in the lawned sections of Newmarket Cemetery.
45. You may only use granite, marble, slate, or other suitable material of durable and sound quality for memorials.

Grave maintenance

46. Graves in all sections of the cemeteries will be grassed, with no mounds unless there is a kerb set fitted by a registered stonemason. You may install a memorial of the dimensions indicated below at the head of the grave. You may not place any other memorial or other items in or around the grave space or on the grassed area in front of the grave including shrubs, plants, and bulbs. Artificial grass is not to be laid on graves at any point after an interment has taken place or at any other time. Any artificial grass laid will be removed by site staff without notice. Graves in all sections of the



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cemeteries will be made good with turf or grass seed during the months that follows a burial. All sections of the cemetery will have natural grass covering the grave except in compartments where a kerb set is permissible.

Memorial sizes

47. Headstones and memorials must not exceed 975 millimetres (3'3") in height (above ground level); 750 millimetres (2'6") in width. The stone must be of sufficient thickness to support its height, and any reasonable force exerted upon it, to ensure its stability. The foundation must be sunk into the ground so that the top surface of is flush with, or below, the adjoining ground level. The foundation stone should have a projection of no more than 3 inches (75mm) to the length and width of the base and should be 3 inches (75mm) deep. All foundation stone dimensions should be included on the memorial application. The dimension of the original foundation stone is not affected by the all-round 3" projection unless a new foundation stone is used. Headstones, headstones bases, or foundations may not be linked over two or more graves.
48. A drilled base which should not exceed 3 feet in width, by 18 inches in depth and 6" in height, may accommodate:
- up to two flower containers; or
 - up to two natural stone vases not more than 300 millimetres (1'0") high and not more than 175 millimetres (7") square; or
 - a natural stone tablet, not more than 300 millimetres (1'0") high, not more than 300 millimetres (1'0") wide and not more than 50 millimetres (2") thick; or
 - up to two natural, reconstituted, stone figures, not more than 375 millimetres (1'3") high, provided the stone is not covered, coated in plastic, gilded, glazed, or painted.
- Any such vase, tablet or figure must not extend beyond the perimeter of the base.
49. Alternatively, a memorial may consist of:
- a natural stone vase not more than 300 millimetres x 225 millimetres x 225mm (1'0" x 9" x 9") fixed to a plinth not more than 300 millimetres x 300 millimetres x 50 millimetres (1'0" x 1'0" x 2") of the same material, fixed on a concrete foundation of the same dimensions as the plinth; or
 - a book or tablet not more than 300 millimetres x 300 millimetres x 50 millimetres (1'0" x 1'0" x 2") fixed to a base not more than 450 millimetres x 300 millimetres x 50 millimetres (1'6" x 1'0" x 2") of the same material, fixed on a concrete foundation of the same dimensions as the base or sufficiently wide to bridge the grave and rest on undisturbed ground. The base may be drilled to accommodate up to two flower containers or may incorporate two small vases or figures: or
 - a flat tablet not more than 300 millimetres x 300 millimetres x 50 millimetres (1'0" x 1'0" x 2") fixed to a concrete foundation of the same



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dimensions as the base or sufficiently wide to bridge the grave and rest on undisturbed ground.

- a baby or child (up to the age of 12 years) memorial must not exceed the following dimensions. The head stone 24 inches high x 18 inches wide x 3 inches deep, the base ~~20~~18 inches wide x 12 inches deep x 3 inches high and the landing 24 inches wide x 16 inches deep x 4 inches high.

50. You may fix photographic plaques, either ceramic or other material, of an approved size to memorials, if you have the council's written approval.
51. The grave number must be inscribed on all memorials erected in the cemetery, on the lower right corner of the rear of the base (or other conspicuous position as approved by the council), in characters of not less than 25 millimetres (1") in height, to match the main inscription.
52. Trade names must be inscribed on any memorial in the lower left corner of the rear of the base or other location approved by the council in characters of not more than 12 millimetres (1/2") in height, to match the main inscription.
53. All contractors engaged on work in the cemetery must comply with all council directions and requirements. Proof of Public Liability Insurance and membership to one of the national associations for memorial masons should be supplied to the cemeteries office prior to working in the cemetery
54. All materials and equipment must be conveyed in the cemetery in such a manner as to prevent damage to walks, paths, roads or turfed areas and all soil or waste material must be removed in a like manner. Mats, boards, or canvas must be used, as directed by the council, to achieve this end.
55. Masons must notify the council of intent to work in the cemeteries at least 24 hours before arrival at the cemetery. No work will be permitted outside of the opening times of the cemetery or at weekends unless specifically approved by the council.
56. Any person removing a memorial to permit a further interment may only do so after informing the council. This removal must be completed 3 full working days before the interment is due to take place. Failure to remove the stone within this time frame may result in the council appointing an alternative stone mason to carry out the work and the cost of which will be passed to the Funeral Director who has booked the interment. Upon reinstallation of such memorials, they shall be re-fixed in accordance with BS8415 and the National Association of Memorial Mason's or British Register of Accredited Memorial Masons Code of Practice, this will include the installation of new dowels between the base and headstone plate.
57. We will remove any unauthorised memorial and charge the cost to the grave owner, or their personal representative.
58. The Council advises that at least 12 months lapse between a full burial and the setting of a memorial headstone (unless there is a continuous headstone base). The Council



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will not accept responsibility for stone movement if the stone is fitted before the advised time frame.

Cremation gardens

59. You may purchase an exclusive right of burial for a period of 25 years. The term of exclusive right of burial may be extended for a further 25 years subject to the appropriate fee being paid.
60. The only memorials permitted are a desk-type memorial or a flat tablet (subject to the council's approval). The colours of these memorials are restricted to black, dark grey and light grey only.
61. Up to two sets of cremated remains may be buried in each grave

Memorial benches

62. All benches placed in the cemetery must be purchased through the [Newmarket Town Council Office cemeteries](#) office. Any new unauthorised benches (those not purchased through the [official sources cemeteries office](#)) will be removed to a safe compound. The owner will be contacted to arrange removal.
63. All unauthorised benches placed in the cemeteries prior to 1 July 2017 will be allowed to remain in the cemetery until they are assessed by the council be no longer fit for purpose. At this point the bench would be removed to a safe compound and the owner will be contacted regarding the collection or disposal. Any unauthorised benches will be subject to the same terms and conditions as authorised benches. Any replacement benches must be approved and be purchased through [Newmarket Town Council Office, the cemeteries office](#).
64. Anyone wishing to lease a dedication bench for a predetermined term will be asked to read and sign the terms and conditions set by the [Newmarket Town Council office cemeteries office](#). If any of the terms and conditions of the bench lease are broken, then the bench would no longer be included in the maintenance programme and a further leasing period would not be offered.
65. The council may provide memorial benches at various locations within the cemetery, these benches may be leased for an agreed period. The council reserves the right to relocate all benches on site to meet operational needs.
66. No other memorial or other items may be placed on the bench.

Memorial trees, roses, and shrubs

67. The council may provide trees, roses, and shrubs for dedication at locations within the cemetery, and you may lease memorial plaques from the council for a period of up to ~~10~~5 years. It is prohibited to inter cremated remains within this type of memorial.



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68. No other memorials or items may be placed on or around the tree area.

Public graves

69. A public grave is a grave in which no ~~ERB~~~~exclusive right of burial~~ has been granted by the council and in which unrelated persons may be interred.

Maintenance

70. All floral tributes, including artificial will be removed two weeks following the interment unless we are told in writing that the family wish to arrange for their removal. It is forbidden to place glass containers or shades, items of pottery, tins, plastic or wire mesh fences or other items of metal, plastic, or other material on graves. The council may remove these without notice.
71. The council will remove Christmas wreaths ~~beginning on~~~~from the Monday of the first full week in February each year.~~ ~~1 February each year.~~
72. Temporary wooden markers are permitted subject to the council's approval. These should be removed from the grave if and when the permanent memorial headstone is set.
73. The council reserves the right to remove (and dispose of) from any grave space, flowers, plants, floral tributes, or wreaths which have deteriorated or become unsightly. All grassed areas of the cemeteries including graves will be cut with a mechanical mower and strimmer.
74. No floral tributes should be placed on graves which are not owned by the deceased family. If there are excessive amounts of tributes, they are to be placed at a location directed by the Cemetery Manager.
75. A fee for the removal of floral tributes may be levied by the Cemetery Manager where there are large amounts (over 20).

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Scattering of cremated remains

76. The scattering of cremated remains on purchased or unpurchased graves, or in any other area in the cemetery is forbidden.

Repair of failed memorial headstones

77. Newmarket Town Council reserve the right to test all headstones for safety every five years or at any time if it is suspected that the stone maybe unsafe.
78. Memorial headstones that fail the safety test will be required to be repaired as soon as possible by the deed holder. If the repair is not undertaken within six months from



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notification, the council will fund the repair to the stone; this cost must then be repaid to the council before the exclusive right of burial is further exercised.

Photography in the cemetery

79. There have been instances where photographs and videos have been taken in the cemetery and have been posted on social media which has caused additional upset and distress to bereaved families. Due to this we request that anyone wishing to take photos in the cemetery first seek agreement from the cemeteries manager .

Oversized graves in lawn compartments

80. When purchasing a grave within a lawn compartment of the cemetery for a coffin or casket over 6 feet 10 inches or over in length or 30 inches or over in width, families must be aware that any proposed headstone dimensions will need to be the same as a standard sized grave. Larger memorials will not be authorised under any circumstances.

Balloons and sky lanterns

81. The release of air filled or helium balloons or sky lanterns from the cemetery is strictly forbidden due to the adverse effect the balloon material, cords, ribbons, and lantern parts potentially have on the environment. It is prohibited to bring any type of balloons into the cemetery to display on graves, headstones, benches or in trees.

Funerals requiring brick lined or vaulted graves

82. Booking interments into pre purchased or reopened graves to be brick lined or vaulted will be required to give the cemeteries office the minimum of 10 working days' notice. This work must be carried out by a qualified trades person who holds adequate public liability insurance, a copy of which must be supplied to cemeteries office.
83. Work carried out by third parties (i.e., stone masons, builders for bricking out of pre purchased graves) may only take place on Monday- Friday and within the opening times of the cemetery.

Double fees (non-resident fees)

84. Double fees will apply on all fees to those deceased who resided outside the Newmarket Town Council area. To qualify as a resident of the Newmarket Town Council area the deceased must have lived in the town during the last 5 years prior to their death and have paid their parish precept (council tax) to the Town Council. If a resident has been required to move out of the area for medical care, to a nursing or residential home due to no fault of their own, a single fee would apply. Proof of previous residency would be required by the Cemeteries office to arrive with the Notice of Interment. The only document that will be accepted is a Council Tax bill. It is the



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responsibility of the family or Funeral Director to provide the documentation, failure to do so will result in the payment of double fees.



Report to	Community Services Committee
Subject	Cemetery Memorial Benches
Purpose	Information/Decision
Classification	Unrestricted
Meeting date	4th March 2024
Item number	7c
Written By	Cathy Whitaker CLERK

Summary: This report outlines information regarding the matter of memorial benches in the Newmarket Cemetery and alternative memorial options available for consideration.

1.	Introduction
a.	Historically memorial benches have been available for families to purchase to be installed close to a grave plot; the applicant pays for a council-approved bench and plaque and the installation fees.
b.	Memorial shrubs are also available at the current time with a plaque on Birdcage Walk; all costs borne by the applicant.
2.	Context
a.	The matter of benches has been problematic in the past; some of the reasons as follows. - Maintenance costs to the council over the years / costs of risk assessment and security checks – both financial and resource-wise. - The perception of “ownership” of the bench by the applicant – with inappropriate items of memorabilia, planting, etc. This has proved difficult to reverse on occasions.
b.	WSC has administered the benches to date.
3.	Proposal/Options
a.	Option A: To consider removing the option for memorial benches from the cemetery regulations.
b.	Option B: To continue to provide that option with stricter controls – to be administered by Town Council staff.
c.	Option C: To remove the option for memorial benches and consider other alternative memorial options.
4.	Financial/Resource Implications
a.	Consideration of the on-going maintenance and safety costs to the Town Council; this could possibly be built into the initial purchase and installation.
b.	Consider potential revenue from alternative memorial options to offset the costs of benches.
5.	Next Steps/Recommendations
a.	To consider proposals A to C.
b.	To look into alternative memorial options for the future.

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Report to	Community Services Committee
Subject	Outside Services Contracts
Purpose	Decision
Classification	Unrestricted
Meeting date	4th March 2024
Item number	8
Written By	Cathy Whitaker CLERK

Summary: This report outlines:-

- For information, the increase in the cost of the current SLA with the Jockey Club for 1st April 2024.
- Proposed costs of additional new contracts for outside services by the Jockey Club for approval.

1.	Proposal/Options
a.	To engage the Jockey Club for additional contracts for outside services for:- - Memorial Hall Gardens/Pavilion grounds security checks – Monday to Friday - Grass, shrub, hedge maintenance at Rowley Drive, Exning Road and St Mary's Square - High Street weed treatment
b.	To contribute an amount towards the Jockey Club's horse walk clearance (Hamilton Road to Bury Road) on a monthly basis.
2.	Financial/Resource Implications
a.	As per attached breakdown.
5.	Next Steps/Recommendations
a.	To approve the above.

NEWMARKET TOWN COUNCIL / JOCKEY CLUB ESTATES SERVICE LEVEL AGREEMENT (OUTSIDE SERVICES) April 2024 - March 2025

AREA DESCRIPTION	23/24 Annual Fee	24/25 Annual Fee
Memorial Hall grounds	£ 4,650	£ 6,455
Severals grounds	£ 4,967	£ 6,365
Three sponsored roundabouts	£ 1,900	£ 2,029
Birdcage Walk amenity areas (inc Queen's Statue)	£ 6,842	£ 8,334
Fred Archer / Exeter flower beds x 3	£ 1,777	£ 1,898
Bill Tutte Memorial area	£ 480	£ 256
Jubilee Clock Tower area beds	£ 1,777	£ 1,898
Hanging Baskets and Planters water/maintenance	£ 28,000	£ 32,237
War Memorial area		£ 7,585
	£ 50,393	£ 67,057

ADDITIONAL CONTRACTS WITH JOCKEY CLUB April 2024 - March 2025

AREA DESCRIPTION	23/24 Annual Fee	24/25 Annual Fee	Notes
Memorial Hall Gardens / Pavilion Grounds - safety checks £50 per visit (Monday-Friday)		£ 13,000	To be vired from HR budget - reduction in outside services staffing posts
Rowley Drive : Grass maintenance, hedges, shrubs, trees est. 22 visits		£ 10,715	To be funded from 24/25 budget 4116/213
St Mary's Square : Grass maintenance, trees est. 22 visits		£ 5,350	
Exning Road : Grass maintenance est. 22 visits		£ 6,490	
Horse Walks : shared commitment with JC to clear Contribution of £300 per month		£ 3,600	
Weed Treatment : High Street & environs		£35 p/hour	To be funded from 24/25 budget 4037/207
	£ -	£ 39,155	

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